

Terms & Conditions.

Tickets & refunds

Tickets for RAW Photo Festival are non-refundable once paid, as organisational costs and the lecturers' travel arrangements are confirmed in advance.

Transferring your ticket

In the event that you are unable to attend, you may request to transfer your ticket to someone else. As places at RAW Photo Festival are offered through an application process, the proposed replacement will need to share their details with us and be reviewed and approved by RAW Photo Festival before the transfer can be confirmed.

Finding a replacement

Participants are responsible for finding their own replacement and arranging any payment between themselves. If no suitable replacement is found or approved, we unfortunately cannot offer a refund.

Programme changes

The programme may be subject to reasonable changes, including changes to workshop times, locations, or participating lecturers. We will communicate any important changes as soon as possible.

If the festival is cancelled

In the unlikely event that RAW Photo Festival has to be cancelled, the ticket amount paid will be refunded. We cannot be responsible for any other arrangements or costs connected to attending the festival, including travel or accommodation.

Questions or concerns

We understand that unexpected circumstances can happen, so please contact us as soon as possible if you have any questions or concerns. We will always try to communicate openly and consider each situation with care, while respecting the commitments and costs already made for the festival.